

★★★★★ by Sandra Bischof on 2017-07-04

My appointments there are always great, everyone is so friendly and helpful.

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★★★★★ by Mike Breckenridge on 2017-06-26

Always a great experience. I can't imagine taking our pets anywhere else!

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★★★★★ by Mary Newins on 2017-06-15

Dr. Sullivan is the best. She took her time, explained things as the exam progressed and sincerely wants the best for my dog.

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★★★★★ by Miles Sheffer on 2017-06-14

Everyone is FABULOUS!

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★★★★★ by Micheal Peters on 2017-06-14

Sarah and the Sullivan staff were very prompt,friendly and attentive. They listened to concerns my husband and I had and gave us options to consider. They also showed affection towards our cat and dog that we truly appreciated.

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★★★★★ by Greta Mueller on 2017-06-13

It was as always, wonderful. Dr Lagan is kind and caring and compassionate. Not just to my pet but to me also. I followed her to Sullivan Family Pet Hospital and I could not be happier.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Misty Angrick on 2017-06-13

Timber loves it there.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kent Corbin on 2017-06-11

These people love our pets almost as much as we do! Every one in this office is awesome!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by John Smith on 2017-06-10

Dr Lagan was very sympathetic to Linus as she examined and made her prognosis. ,She also shared her thoughts with me as she went. The time spent educated me so that I could take more effective care of Linus.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Valerie Smith on 2017-06-05

Dr Sullivan is the most caring person. She sincerely cares for your pet and you. Brutus has cancer and she has gone above and beyond with medical care and helping me make informed decisions. She has been there for me when I break down. All of the girls are supportive. I trust her completely.

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★★★★★ by Heather Bavido on 2017-06-03

Everyone was so nice and down to earth. They took amazing care with my cat. I really appreciated that they called me the next day after the appointment to check on how he was doing!

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★★★★★ by Mike Wilwol on 2017-05-31

The front desk staff are always so nice and helpful. Bear is happy to see them and jumps up on his back legs to say hello to the gals at the desk who shower him with lots of love and attention. And he LOVES the treats there.....so much so that we always buy more when we come for an appointment.

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★★★★★ by Anon on 2017-05-29

Took the time to explain the issue and the options. It was closing time on a holiday weekend and all the staff was very kind and courteous.

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★★★★★ by Anon on 2017-05-27

I moved to WDM from Johnston and I still come out for you guys. Staff is so friendly and give the extra effort I don't see other places. Regular updates, short notice availability, and they all seem to actually love Muffin. Really appreciate all the great work.

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★★★★★ by Anon on 2017-05-23

The staff at Sullivan Family Pet ALWAYS treats me and my dog in a caring way as though they are personally interested in our lives. They feel more like a family than a business. Dr. Allison has taken care of our family pets for about 20 years now and I wouldn't trust anyone else with them!

NPS:

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★★★★★ by Matt Ayres on 2017-05-06

Staff is always awesome! Pretty sure the staff loves my little Payton!

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★★★★★ by Laura Hinkel on 2017-05-05

Dr. Legin is the best vet and always provides the upmost care and services to both of my four legged children. I would recommend Sullivan Vet to anyone who welcomes amazing customer service and truly cares for their pet as much as you do.

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★★★★★ by Anon on 2017-05-03

Everyone is so nice and friendly. You can tell they have a personal relationship with many of their furry clients and really know their personalities.

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★★★★★ by Bob Prendergast on 2017-05-02

Every time I go to Sullivan Family Pet Center, we and our dog Charlie are reassured and touched by the excellence of care, compassion, friendliness, service provided. We've been pet owners for over 40 years--Dr. Sarah is the best vet we've ever had!

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★★★★★ by Roger Stamps on 2017-05-01

Have used Sullivan's for going on 25 years for 3 different pets. Very caring staff and excellent Vets

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★★★★★ by Rhonda Summers on 2017-05-01

Excellent

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★★★★★ by Marilyn Bergman on 2017-04-21

Great experience, even for our cats!

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★★★★★ by Guinevere McIntyre on 2017-04-16

Really cares about the animals and ready to talk about any aspect of their health, not just what we were in for.

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★★★★★ by Richard Kail on 2017-04-12

We were pleased with the way everything was explained to us by Dr. Lagan and her staff. It was also nice to get a personal call from Dr. Lagan telling us that things went well and Teddy was resting with a fan on him. It was the first time Teddy had any drugs and surgery so we were apprehensive how he would react. Teddy wouldn't eat or drink that first night. However the next morning, he couldn't wait to eat and drink water and we have had trouble keeping him quiet and away from the stairs. He acts like nothing ever happened !!!

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★★★★★ by Leslee Valentini on 2017-04-11

Sullivan Family takes GREAT CARE of my dog Lily and two cats Max and Alice!

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★★★★★ by Susan McCravy on 2017-03-22

Fantastic service and attention to my dog. Always takes lots of time to explain what is going on and give her loving attention.

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★★★★★ by Mary Moermond on 2017-03-22

I called first thing in the morning and was able to get an appt for my cat the same day. My appt was on time. The assistant who worked with my cat, as well as Dr. Sullivan were caring and professional. Every step was explained to me. She narrowed down what was wrong and gave her a shot. She's already acting like herself this morning!

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★★★★★ by Stephanie Reynolds on 2017-03-19

I have been a patient of Dr. Sullivan's for 16 years. She is kind, caring, and compassionate. She and her staff are the best at what they do. They treat me like family and provide excellent care to my pets.

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★★★★★ by Deb Hansen on 2017-03-07

There's compassion and care shown here from arrival at the front desk to the actual exam. Dr. Sullivan has a heart for animals and the knowledge to care for them. I know our bunny "Prince" is in good hands from start to finish.

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★★★★★ by Neil Johnson on 2017-03-03

very professional, courteous and knowledgeable people who care about your pet.
superb service

NPS:

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★★★★★ by Marcia Schoeppner on 2017-02-20

We always receive excellent care when we bring in our cats for checkups and/or treatment.

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★★★★★ by Katherine Salisbury on 2017-02-20

Dr. Sullivan is by far the best veterinarian I have ever gone to. She and her staff truly love animals and are 100% dedicated to providing the best care for our pets. I have been taking my pets to her for almost 20 years and she is a brilliant clinician as well as a compassionate and passionate advocate for animals. I have experienced the hardest task of losing pets and the joyous chance of bringing new family pets to her. Throughout their lives, Dr. Sullivan is there and committed. I truly can't say enough good things about her practice!

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★★★★★ by John Prigge on 2017-02-19

This time is was just a toenail trim, but - as always - Beau was treated like a king!

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★★★★★ by So youn Park on 2017-02-18

Very friendly service and learned a lot to take better care of my pup.

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★★★★★ by Anon on 2017-02-12

Always the best care. ALWAYS!

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★★★★★ by Anon on 2017-02-05

Sullivan Family Pet hospital Is a quality veterinary clinic. They provide complete and thorough care for my pets. They take the time to get to know your pet and to educate you on your pet's care. You absolutely get what you pay for!!

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★★★★★ by Leigha Steger on 2017-01-26

Our experience was wonderful and we will be back! Everyone took their time with our scared kitty. They didn't rush the process and made her feel safe and comfortable, before checking her out. Our doctor and vet technician were great listeners and let us express all of our concerns. What I loved most of all was that our doctor wanted to do everything the natural way first to help our kitty, instead of instantly wanting to give her medicine. We left eased of our concerns and knowing our kitty had the best treatment!

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★★★★★ by Becky Tierney on 2017-01-24

Always a great experience. Staff very courteous and knowledgeable. Would highly recommend this clinic!

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★★★★★ by Mike Perry on 2017-01-20

Dr. Sarah is the best! She takes the time to talk to us about our boy. She explained that they (Sullivan's) were changing the flea & tick meds and why they were doing it. The way she interacts with our dog is great, he likes going to the vet! The way she assess your pet in a non-invasive way is fun & educational to watch. I have recommended her to multiple families..

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★★★★★ by Anon on 2017-01-18

My only complaint is the length of time it often takes to see the doctor. We arrived a few minutes early but had to wait in the lobby for quite some time and then had to wait even longer in the room. We ended up being there for an hour when it should've been a very quick appointment.

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★★★★★ by Lynne Schlieff on 2017-01-18

Always excellent service!! Very kind staff and Doctors!

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★★★★★ by Anon on 2017-01-17

This was our first time in and we got days mixed up. Dr. Lagan got us in anyway! Our 8 week old puppy felt right at home. We had a great first experience!

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★★★★★ by Misty Angrick on 2017-01-03

Best staff, my pet loves going there.

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★★★★★ by Todd Jones on 2016-12-29

Wonderful as usual. The Sullivan Crew is friendly, loving and attentive. Dexter seems to have thoroughly enjoyed his stay. But he is also delighted to be back home. He ran laps around the house.

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★★★★★ by Mike Wilwol on 2016-12-22

Bear loves coming to the vet, even when he's not feeling well his tail is wagging when he enters the door. He's never scared to come into the building and the staff treat him with love and compassion each and every time. Thank you for caring for our pets as if they were your own. We also appreciate how much time you spend with each patient, I never feel rushed or like I didn't get my questions answered. Thank you.

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★★★★★ by Lynda Ratliff on 2016-12-22

We followed Dr. Sarah from her former location. She has been our family vet for years. We love her very much. All the gals at Sullivan always make us feel that we are important and that we matter. They give us very personalized service and are very caring of our fur kid.

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★★★★★ by Greta Mueller on 2016-12-21

Everyone was friendly and knowledgeable. Will gladly return and recommend to my friends.

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★★★★★ by Sarah Bidney on 2016-12-18

We fully trust Sullivan Family Pet Hospital with the health of our pets. They are extremely knowledgeable and caring. We would recommend them to anyone looking for a veterinarian.

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★★★★★ by Liz Sullivan on 2016-12-18

The Dr and Tech were very loving and sweet with my boy. They were attentive to my experiences with my kitty boys.

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★★★★★ by Brad Bristow on 2016-12-10

Our pet is part of the family; his health is as important to us as any other family member. The Sullivan Family Pet Hospital not only maintains our pet's health but understands the family values. They assist in our understanding to provide better care for our family pet. The staff is professional and the veterinarian medicine is knowledgeable and experience for all our pet's needs. Our family trusts this veterinary service with the health and wellbeing of our family pet.

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★★★★★ by Jay Nebel on 2016-12-03

As usual great care given to our dog Tucker. Only place to go for you pets!!

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★★★★★ by Mike Breckenridge on 2016-11-29

There's no better place for your pet care than Sullivans. We've been clients for over 20 years

NPS:

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★★★★★ by Sue Eppenauer on 2016-11-26

Thank you Allison....Max survived the shots and is doing great. We were worried that his allergic reactions would happen again but he hasn't had any problems.

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★★★★★ by Bob Prendergast on 2016-11-16

Dr. Sarah Langen and all of the staff are so professional and at the same time so loving and caring with both our dog Charlie and with us. I have never before had such an amazing vet and I am very grateful for Dr. Lagan and all on the staff!

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★★★★★ by Anon on 2016-11-14

The BEST Veterinary Clinic in town.

NPS:

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★★★★★ by Marcia Schoeppner on 2016-11-14

We were very pleased with our experience, which was a checkup for both of our cats, although we had to wait almost 20 minutes for the start of our 8 am appointment. They did apologize for the wait though, so perhaps there were extenuating circumstances.

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★★★★★ by Anon on 2016-11-10

Always caring and excellent treatment.

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★★★★★ by Julie Hamilton on 2016-11-09

All staff very patient with my scared and angry cat.

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★★★★★ by Anon on 2016-11-06

Great service from a truly caring doctor and staff. You won't find another vet that is this dedicated to the well-being of your animals and provide the most complete & professional service available.

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★★★★★ by Miles Sheffer on 2016-11-06

They are the BEST!

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★★★★★ by Neil Johnson on 2016-11-04

very professional in providing compassionate service.

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★★★★★ by Lisa Schulte on 2016-11-03

Very informative. Customer service is outstanding. They respected myself and my dog. I have a new vet! Thank you for making me feel welcome and valued.

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★★★★★ by Mary Moermond on 2016-11-02

I realized Thursday evening that my cat was unable to urinate. I called first thing Friday morning and Dr. Sullivan was able to see her before her scheduled surgeries. They kept her, to get a urine sample. After the results, I was given several options. I took her back again Saturday morning, once again, before scheduled appointments. My cat got excellent care, as well as an antibiotic shot and is on the mend!

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★★★★★ by Anon on 2016-11-01

Keep going there because of the excellent and compassionate care.

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★★★★★ by Anon on 2016-10-15

I brought in my two kitties for their annual shots and exam. My older kitty was perfect, my younger kitty was the obnoxious/angry one that was hard to deal with. But, Dr. Lagan handled her patiently and assured me not to feel embarrassed. She was very polite, as were all the staff. And they were very reasonably priced. I'd definitely recommend them!!

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★★★★★ by Lisa Lapree on 2016-10-15

Even though my cat did not have a favorable outcome, the entire staff there was very supportive and caring .

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★★★☆☆ by Anon on 2016-10-13

This last experience was pleasant as always. I am a bit upset though, my dog has food allergies so we were recommended to give him elk antlers instead. A short couple of months later I noticed he had at least 2 chipped teeth. They didn't seem to be bothering him so I waited until he came in for shots to ask about it. The vet told me that they needed to come out and another tooth was overcrowding and also needed to be removed. She then proceeded to give me a quote for \$930 to repair the damage the antler you told me to give him did. That is a complete rip off!! I took him back to the farm vet we have used in the past. He went in for a cleaning so he could determine if the teeth even needed pulled and that it wouldn't cost me more than \$300 even if he did have to pull them. Well, he came out of that cleaning with all his teeth, they in fact did not need pulled. I feel as if I was about to be taken advantage of and honestly am not sure if I want to continue doing business with you. This has been very upsetting for a while now. It is way more expensive to use your services and is definitely out of my way but if you were providing excellent treatment for My fur baby I was willing to do so. I now am seriously thinking of not doing business with you any longer. Please Please Please, DO NOT recommend for anyone else to give their pets antlers. I have since then done research on them and was horrified by what I found!!!

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★★★★★☆☆ by Mackenzie Jarvis on 2016-10-13

Everyone was very nice and polite. Seemed to know what they were doing. The place is really small and personal feeling and everyone else who was coming and going (both person and pet) seemed happy. They really tried to make my cat feel comfortable and educated me on health precautions I should think about in the future for her. They also took the time to make me up an estimate.

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★★★★★ by Debra Heldt on 2016-10-12

Our Daisy cat is up-to-date, healthy & happy!! Thanks a million! Love, Rudie RASCAL & Heldts

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★★★★★ by Sandy Lucas on 2016-10-10

Great place! Very caring staff.

NPS:

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★★★★★ by Diane Lang on 2016-10-09

Dr. Sullivan is the best! We consider her a friend as well as our vet. She has provided top quality and compassionate care to both our beloved pup LuLu, and now our new pup, Pepper. Thank you for always going above and beyond in all aspects of your veterinary care. Looking forward to many continued years of care and advise in raising our pup to a healthy life.

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★★★★★ by Emma Oeltjenbruns on 2016-10-04

Super friendly and extremely helpful! Answered all my questions and concerns. They were very sweet with my cat and gave her lots of love!

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★★★★★ by Marian Luke on 2016-09-30

Sullivans has been our one and only vet hospital or many years. We couldn't be happier with the care our dogs have received from Dr. Sullivan herself. She has been

compassionate, honest, knowledgeable, and always available to answer any questions we may have. We would highly recommend her and all others working with her at Sullivan's Family Pet Hospital.

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★★★★★★ by Anon on 2016-09-29

Best vet in Des Moines area

NPS:

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★★★★★★ by Angelina Young on 2016-09-27

Super Friendly and Very Caring

NPS:

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★★★★★★ by Tricia Willemssen on 2016-09-24

Awesome as always!

NPS:

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★★★★★★ by Becky Feters on 2016-09-11

Dr Lagan and everyone at the clinic are wonderful. All my pets are very well taken care of. It's obvious everyone there truly loves animals and enjoys caring for them.

NPS:

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★★★★★★ by Anon on 2016-09-08

Sullivan Family Pet Hospital is wonderful! I was referred there when I came to the area and they love the animals and take super good care of them whether it's for an appointment to see one of the vets or when they are boarded there, I do not have to worry and they contact me immediately if there is a problem of any kind. I would and will recommend Sullivan Family Pet Hospital to all my friends and family. Thank you for all you do for you furry friends XOX

NPS:

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★★★★★ by Matt Eul on 2016-09-08

We love Sullivan Pet Hospital! Very Homie feel to it. Everyone is extremely nice. They love our dog Jax and it shows. They remember him by name even when we bring our cat in they ask how jax is doing. Would recommend to anyone in Des Moines!

NPS:

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★★★★★ by Jane Froehlich on 2016-09-07

As always we were seen promptly and received excellent care and service when we brought are Ebony and Sadie in for their annual review and shots. Thanks so much.

NPS:

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★★★★★ by Miles Sheffer on 2016-09-05

Everyone always soooooooo great!

NPS:

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★★★★★ by John Prigge on 2016-09-02

Beau was just in for a toenail trim, but everything went very well. We plan to be back every 3 months (sooner, if needed).

NPS:

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★★★★★ by Jane Duncan on 2016-08-30

Once again our dogs received first class veterinary care. The entire staff is so caring and compassionate. Dr. Sullivan never rushes you through an appt. She is very thorough and loving with her clients. Would recommend Sullivan Family Pet Hospital to everyone who loves their pet.

NPS:

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★★★★★ by Naomi Thomasee on 2016-08-29

Dental cleaning for my cat, didn't hurt me, the cat seemed a little perturbed, but he's like that! Nice staff, Both vets were great. The cleaning ended up costing less than the quote which I view as a bonus.

NPS:

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★★★★★ by Natalie Lilienthal on 2016-08-28

I was incredibly impressed with how well the staff handled my skittish puppy on her first visit. She completely relaxed in the doctor's and assistants arms! Hopefully this means she won't be afraid of the vet's office :)

NPS:

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★★★★★ by Jeanne Schulte on 2016-07-26

Both doctors and their staff are wonderful!!

NPS:

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★★★★★ by Meghan Murphy on 2016-07-25

Professional and promp. Great with my dog and cat.We will be coming back!

NPS:

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★★★★★ by Tricia Willemsen on 2016-07-23

We have used Sullivan Family Pet Hospital for many years and will continue to do so. I would highly recommend them to anyone looking for animal care.

NPS:

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★★★★★ by Lynne Schlieff on 2016-07-20

They are the best!! They are very kind to my puppy, Bella! Thank you

NPS:

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★★★★★ by Susan Thies on 2016-07-18

I couldn't ask for a better vet experience. Everyone is so nice and accommodating.

NPS:

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★★★★★ by Taylor Thompson on 2016-07-17

Excellent service. Dr. Sullivan and her staff provide all the information to raise a healthy, happy animal.

NPS:

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★★★★★ by Pam Watson on 2016-07-10

Dr. Lagan has a very calming "bedside" manner. Shirley is comfortable with her and then, I'm comfortable with her.

NPS:

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★★★★★ by Laura Hinkel on 2016-07-07

The vet is very professional and genuinely cares for my dogs. Remembers their name and takes the upmost quality care. Wouldn't take my pets anywhere else!!!!

NPS:

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★★★★★ by Becky Tierney on 2016-07-06

Always very satisfied with experience at Sullivan Family Pet Hospital.

NPS:

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★★★★★ by Becky Fetters on 2016-07-03

Dr Sullivan was very kind and caring, and took time to explain things thoroughly. The laser therapy she recommended for my dog's wound really helped and it is starting to look much better. We usually see Dr Lagan, I have been so impressed with both of these wonderful Doctors.

NPS:

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★☆☆☆☆ by Mary Moermond on 2016-06-29

I had an appt. at 11:00, which I had made a week earlier. I got there at 11, and one of the assistants came to get my cat. I asked her what she was doing and she said she was taking her for her next antibiotic shot. I told her she had already received her 2 shots, that she was here to see if her UTI was gone. The receptionist said, "Oh, sorry, we must have entered the information wrong about her." She took the cat back. She came out shortly and said she couldn't get any urine, could I leave her. I agreed to do that. I came back at 2:15 and asked if they'd gotten any urine. The receptionist seemed surprised to see me. She went in the back and then I could hear them working with my cat. A little later the veterinarian came out to talk to me. Her UTI was gone. I told her that she still wasn't acting like herself. She said she may need to express her anal glands. That may have been the problem that caused the UTI, or the UTI may have caused her needing to have her anal glands expressed. She went back and worked on my cat again (I could hear her.) We left the office at 3:15. My cat had

been there for over 4 hours. I'm not sure, when I had an appt., why all of this took so long. I told the receptionist that I was very unhappy with this visit. I had an appt. I left my sick cat to be worked on and nothing was done till I showed up 3 hours later. Also, why weren't the anal glands expressed during our first visit?

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-06-29

Dr Sullivan was extremely thorough and that made for a wonderful first visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Louise Scott on 2016-06-27

De. Sullivan was very understanding. She was so nice and explained what she was doing and why. She gave me instructions on what I needed to do for Lieb. I am very grateful that I was directed to this loving woman!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Samantha Gatwood on 2016-06-25

My puppy is a bit of a dunce and decided to eat through my roommates charging cable. When I found her sick, I took her to Sullivan Family Pet Hospital, and they took her immediately and provided excellent and timely care to my baby. I will definitely bring her back, but this time I hope to bring her back for a plain old check up.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Greta Mueller on 2016-06-23

Everyone was kind and helpful, even when Yoyo escaped. I just felt at home.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Debra Heldt on 2016-06-15

You take good care of us and we appreciate it--Rudie loves ALL of you!

NPS:

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★★★★★ by Tricia Scieszinski on 2016-06-13

Professional yet caring as usual!!

NPS:

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★★★★★ by Lynn Haggett on 2016-06-10

The appointments are scheduled perfectly. I feel they try to make it so there is only 1 dog at a time in the waiting room. We are always in and out. The staff are very friendly and truly love their jobs.

NPS:

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★★★★★ by Richard Kail on 2016-05-25

Teddy's 10 week check-up was wonderful. Dr. Sarah Lagan was so tender with Teddy, very informative for my husband and I, and made us feel right at home. She was kind enough to take the time to explain all the needed shots, what heartworm and flea medicine to use, and what dog food would be best for a puppy Teddy's age. We are very pleased with our vet choice!!

NPS:

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★★★★★ by Ted Churchill on 2016-05-20

very nice job with my cat,very nice people, everything was first rate!

NPS:

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★★★★★ by Donna Overton on 2016-05-18

Fantastic experience! I moved to Urbandale and pass three other vet clinics so I can come back to the caring hands of the staff at Sullivan Family Pet Hospital!

NPS:

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★★★★★ by Lisa Cooper on 2016-05-18

Simply the best veterinary practice in Johnston - excellent care, advice and diagnoses for our all of our pets. Keep up the great work!!

NPS:

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★★★★★ by Misty Payne on 2016-05-08

They did great with my dog and was truly concerned about how she was the following day.

NPS:

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★★★★★ by Mary Moermond on 2016-05-03

Everything that was going to be done, as well as the price, was explained to me before they started the procedures. They were also very good in handling Miette.

NPS:

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★★★★★ by Jane Duncan on 2016-05-01

Our dogs both receive excellent care. Took the "fractious" dog for a recheck on a dental extraction. Dr. Sullivan and the entire staff are so good at dealing with his behavior. So thankful for such a caring group.

NPS:

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★★★★★ by Dustin Gordinier on 2016-04-28

Very friendly people, informative and professional.

NPS:

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★★★★★ by Bill Walsh on 2016-04-28

Good experience-Doctor and staff are helpful and attentive to your pets needs

NPS:

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★★★★★ by Jack Everett on 2016-04-26

Front desk great. Treatment options explained clearly.

NPS:

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★★★★★ by Anon on 2016-04-16

They take care of your pet like it was theirs.

NPS:

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★★★★★ by Tricia Scieszinski on 2016-04-14

They were behind schedule but the care, as always, was EXCELLENT!

NPS:

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★★★★★ by Kara Brown on 2016-04-06

Very friendly staff, and they treated Milo like one of their own. My appointment was at 3:00 and Milo was in the patient room by 3:05. Outstanding!

NPS:

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★★★★★ by Kelly Ribich on 2016-04-05

Thank you for taking great, loving care for Lilly!

NPS:

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★★★★★ by Claudia Smith on 2016-03-25

Just the best providers and staff. Wouldn't go anywhere else!

NPS:

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★★★★★ by Marilyn Bergman on 2016-03-23

Very good.

NPS:

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★★★★★ by Becky Feters on 2016-03-23

Dr Sarah Lagan and all the techs and other staff are so kind and caring. I know my babies will always be well-cared for! We followed Dr Sarah when she moved to Sullivan Family Pet Hospital, and have always had a great experience!

NPS:

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★★★★★ by Keri Jahnke on 2016-03-11

Very Friendly and convent where I live

NPS:

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★★★★★ by John Prigge on 2016-03-10

Everything went fine! Thanks for another great experience!!

NPS:

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★★★★★ by Miles Sheffer on 2016-03-09

Dr Lagan is the best!

NPS:

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★★★★★ by Anon on 2016-02-22

Great people. my dog loves to go there.

NPS:

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★★★★★ by Anon on 2016-02-17

I am always pleased with the care for our cat when we visit the office. The staff is incredibly knowledgeable, kind and helpful. I have always been grateful to have such a wonderful place to take our pets to. I feel as though the doctors go above and beyond to be helpful to the pet owners when it comes to explaining their pet's care or needed treatment. Excellent in every way!

NPS:

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★★★★★ by William Strong on 2016-02-13

Great service!

NPS:

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★★★★★ by Nicholas Coll on 2016-02-11

Got me right in and took care of my dog.

NPS:

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★★★★★ by Anon on 2016-02-10

The visit was positive. We were greeted at the door in a friendly and professional manner. I will comment that the other individuals sitting back further was not as friendly and looked like she was having a "bad" day. The vet assistant and Dr. Sullivan were great. Very detailed and made sure we understood the exam and findings. She also provided options for treatment and next steps.

NPS:

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★★★★★ by Anon on 2016-02-09

Love to bring our dog here, everyone is friendly and our dog receives great care.

NPS:

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★★★★★ by Sandy Lucas on 2016-02-09

Excellent staff. Expressed genuine interest in my cat's well being. Nemo gave them two paws up.

NPS:

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★★★★★ by Steve Deaton on 2016-02-09

We always receive excellent customer service. We have two other veterinary locations that are closer in proximity but I would never leave Sullivan's because both Doctors truly care and the team is wonderful.

NPS:

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★★★★★ by Julie Demarce on 2016-02-07

Love the Vet's and everyone else that work there. I have taken all my cats to Sullivan Family Pet Hospital since they opened.

NPS:

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★★★★★ by Emily Westergaard on 2016-02-04

Excellent staff and care!!

NPS:

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★★★★★ by Anon on 2016-01-31

The staff and doctors are fabulous and always take the time to answer any questions I have.

NPS:

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★★★★★ by Carla Stebbins on 2016-01-30

Excellent care! Kind and caring staff. Vet concerned for my pets health.

NPS:

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★★★★★ by Sheryl McColley on 2016-01-24

Both of our dogs are in love with Dr Sullivan as well as her girls. They get excited to go in even if it is to get a shot or have something checked. We arrived early on this day and did not sit long before we were called in and both of the dogs were cared for quite efficiently. We just LOVE this vet!!

NPS:

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★★★★★ by Dorothy Chevalier on 2016-01-23

As usual I am very pleased with the service of Sullivan Pet Hospital. Grayce did well following her teeth cleaning and the extraction of a molar. The quality of care is exceptional and I am grateful for the Doctors at this hospital.

NPS:

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★★★★★ by Becky Tierney on 2016-01-16

Dr. Lagan & staff very caring & excellent care. Dr. Lagan has been my vet since the '90s.

NPS:

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★★★★★ by Mardelle Oakley on 2016-01-15

great as usual . they truly care

NPS:

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★★★★★ by Kenny Smith on 2016-01-07

Great experience as always . Dr. Sullivan and her staff got our cat back to himself when he got sick. They went above and beyond to make sure he was better from first no appointment bring him in visit to a after hours follow up call the next night to see how he was doing . Thanks again !

NPS:

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★★★★★ by Anon on 2016-01-05

The wait was long to be seen but once in with the Dr it was worth the wait. The staff is very friendly and caring.

NPS:

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★★★★★ by Lauren Le on 2016-01-03

I have brought many pets to Sullivan Family Pet Hospital over the years. All of the staff there is outstanding! Dr. Sullivan not only has many years of experience but also so much heart for what she does. She truly goes above and beyond to take care of you and your four-legged family members. There is no one else more qualified or a pleasure to work with than Dr. Sullivan and her staff at the hospital.

NPS:

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★★★★★ by Jane Duncan on 2016-01-01

Staff is always so attentive to our pets needs. We are in monthly for food and a prescription and have always had a great experience. The actual appointments with Dr. are always informative and she is so caring with our older pets. We are so thankful for such excellent care.

NPS:

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★★★★★ by Brenda Schoen on 2015-12-19

we have been going to Sullivan Family Pet Hospital for 5 years and have always been very pleased with the care our pets receive.

NPS:

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★★★★★ by William Strong on 2015-12-13

The staff, as always, was fantastic. Doctor Lagan in particular is amazing at her job!

NPS:

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★★★★★ by Donna Swigert on 2015-12-02

Dr. Lagan and staff....skilled, caring, patient, knowledgeable, personable....excellent care!

NPS:

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★★★★★ by Rebecca Bretzlaff on 2015-12-01

Always kind and caring. They know your pet is not just an animal but a family member!

NPS:

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★★★★★ by Anon on 2015-11-18

As always. Great care. Professional. I would not go anywhere else.

NPS: N/A

★★★★★ by Steve Deaton on 2015-11-04

Great, as always!!

NPS:

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★★★★★ by Anon on 2015-11-03

Beyond helpful with everything, not sure I can describe I any differently.

NPS:

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★★★★★ by Susan McCravy on 2015-10-28

We always receive excellent care at Sullivan Family Pet Hospital. The doctors and staff treat both myself and my dog with care and concern.

NPS:

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★★★★★ by Sheryl McColley on 2015-10-23

We have four pets that are well cared for at Sullivan Family Pet. We love Dr Sullivan and enjoy her friendly staff. They are good about clarifying any questions we might have. They are all knowledgeable about all types of pets which is appreciated.

NPS:

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★★★★★ by Anon on 2015-10-22

Very friendly staff and doctors. Always take time to check in and make sure our pets are doing well.

NPS:

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★★★★★ by Robin Stewart on 2015-10-19

Dr Allison Sullivan is AWESOME!! She has cared for my family's four legged members for more than 20 years. She and her staff are the best.

NPS:

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★★★★★ by Dorothy Chevalier on 2015-10-14

As always Dr. Allison was gracious and attentive to my concerns and the well being of my dog, Grayce. She gave me advice on reducing my pet's weight which will help her with knee problems. The staff was courteous and helpful. Also the facility is always clean and in good order. There are other residents at my living place to whom I recommend Sullivan Family Pet Hospital. Thank you for the excellent care given to my dog.

NPS:

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★★★★★ by Jennifer Fields on 2015-10-13

I have only been to the clinic once, but so far I can say that my experience has been amazing. My little guy has been doing much better since our visit. Time will tell on the results being everlasting, my fingers are crossed. I was quite a bit more expensive for our visit than my normal vet, but if I get results then that is what really counts.

NPS:

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★★★★★ by Anon on 2015-10-10

I always feel like they are as concerned about my pet as I am. They explain everything well, too!

NPS:

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★★★★★ by John Prigge on 2015-10-09

Our dog, Beau, is a very special member of our family. Everyone at Sullivan Family Pet Hospital always treats him with loving care, and we wouldn't think of taking him anywhere else.

NPS:

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★★★★★ by Sheryl Wilkinson on 2015-10-08

Thank you for taking such good care of our Elsker. The Doctor and staff were amazing. It was easy to tell everyone enjoys their job and loves working with furry friends. Holly, thank you for recommending Dr. Sullivan!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2015-10-08

Dropped off a sample prior to Pip's annual exam.

NPS:

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★★★★★ by Bob Prendergast on 2015-10-06

We always feel comfortable and confident when we bring Charlie to Sullivan Family Pet Hospital. Every staff member is professional, warm, and very loving to Charlie. Dr. Lagen is a gem! Thanks to all of you.

NPS:

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★★★★★ by Todd Jones on 2015-09-30

Very caring, attentive and thorough service. I have been impressed with the professionalism and quality care provided by the team at Sullivan Family Pet Hospital.

NPS:

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★★★★★ by Lori Strottman on 2015-09-24

Very caring staff and clean office. Everyone was very attentive and friendly.

NPS:

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★★★★★ by Leslie Foshe on 2015-09-23

Dr. Sullivan and her staff are very welcoming and caring. They do a wonderful job handling my pets, and are so helpful in explaining procedures and answering questions. I would absolutely recommend Sullivan Family Pet Hospital!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mary Cozad on 2015-09-19

Dr. Allison Sullivan is the best vet in town.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Matt Eul on 2015-09-16

i loved everything about this place. It will be mine, my wife's, and jax's primary vet from now on.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Vickie Clark on 2015-09-09

Always a pleasant vusit. Dr.takes time for me and my fur baby.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Brian Rios on 2015-09-01

We didn't have an appointment but they were quick to see Pono who just had a seizure! They were thorough and caring and I knew I came to the right place!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Bret Schroeder on 2015-08-15

Minnie seemed pleased with her stay.... We appreciate knowing that we can leave our pet with people who love animals and we can entrust our little friend to your care.

NPS:

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★★★★★ by Rhonda Summers on 2015-08-15

Very Helpful!

NPS:

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★★★★★ by Anon on 2015-08-12

Since moving here from out of state 1 year ago, Sullivan Family has been nothing but wonderful. They have been very accommodating in seeing our little boy Otis in a timely manner and make it convenient for us due to our busy work schedules. The personal phone calls from the Doctors themselves and the caring staff make this a great veterinarian practice! Glad we found each other.

NPS:

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★★★★★ by Susie Keller on 2015-08-08

We appreciate the caring staff and Dr.s at Sullivan Family Pet Hospital. All her needs are met here!

NPS:

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★★★★★ by Anon on 2015-07-29

It was so nice to be able to drop my dog off with whatever was happening and know he would be well cared for and whatever was going in would be resolved.

NPS:

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★★★★★ by Gary Hepker on 2015-07-28

As usual, I was very satisfied with the prompt and courteous service that I received from the staff.

NPS:

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★★★★★ by Stephanie Reynolds on 2015-07-17

Dr. Sullivan and the employees of Sullivan Family Pet Hospital have been caring for me and my cats for 15 years. They are some of the best people I know - kind, caring and compassionate. They understand how important my animals are to me and provide them with excellent care.

NPS:

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★★★★★ by Sue Stookey on 2015-07-11

Great service & concern!

NPS:

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★★★★★ by Anon on 2015-07-07

Dr Lagan is fabulous, and even my most apprehensive rescue calms at her touch. My dogs adore Dr Lagan, and so do I.

NPS:

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★★★★★ by Eric Schiefelbein on 2015-06-29

On behalf of Ann Schiefelbein. Review from 6/12/2015. Client Review after Business Response: Dr. Allison Sullivan called to discuss my review of Rosie's last vet appointment. She was very sincerely apologetic. My concerns were immediately addressed and I was offered a refund of the over priced bandage. I have been a

customer of Sullivan Pet Hospital since 1998. They have been family to our dogs. We have agreed to give it another try and I feel very confident that my concerns were and will be addressed. Thank you Dr. Allison for the call. I am very relieved to know that our long time Vet will continue to provide excellent care to our animals. Ann Stolley-Schiefelbein

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Tonja Osborn on 2015-06-24

Awesome!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Andrew Hilliard on 2015-06-24

Love Sarah--she's great!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kenny Smith on 2015-06-22

Harley was not the best patient today . I not sure maybe all traffic and dogs barking doors shutting . The Vet tech. and Vet. handled it very well . Thanks for the great job.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Hope Vlach on 2015-06-21

Nice efficient visit. Appointment was on time and my dog was a happy camper after the short visit. Overall, it was a very good visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Hope Vlach on 2015-06-21

Nice efficient visit. Appointment was on time and my dog was a happy camper after the short visit. Overall, it was a very good visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Becky Fetters on 2015-06-14

We always get great care!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Eric Schiefelbein on 2015-06-12

We have been long time customers of Sullivan's and have always been extremely pleased. Recently our service has been different. We are waiting longer and prices have gone up. I was at Sullivan's for an appointment yesterday. My dog had a hot spot. We were there for 1.30 hours. I was charged 19 dollars to put a bandage on a front leg. Really? It was tape, small piece of gauze and it took less than 3 minutes to put on. I walked away paying \$199.00. That also included expressing glands which was \$20. After I paid, I told the receptionist thank you. I received no thank you in response! Poor customer service. I will be taking my business elsewhere. Please get Risie and Hanks records ready for me to pick up.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Susan Wall on 2015-06-07

I had not been to Sullivan's on a Saturday before. I was impressed on how quickly we were served. The staff was warm and caring.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Eileen Creager on 2015-06-02

Excellent care, dedication, very caring of both pet and owner. Highly recormen !!

NPS:

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★★★★★ by Nancy Legislador on 2015-05-29

Sophie received the best of care from Dr Lagan and as usual the staff was wonderful. Thank you ever so much for your kindness!!

NPS:

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★★★★★ by Tricia Scieszinski on 2015-05-27

As always professional and kind!

NPS:

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★★★★★ by Barbie Deheer on 2015-05-18

Great visit to Dr Sullivan. She explains everything so we understand. She has always been wonderful

NPS:

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★★★★★ by Donna Swigert on 2015-05-06

In both the good times and in the difficult times, my feline companions and I have been treated with the utmost care, respect, and compassion by Dr. Lagan and every staff member at SFPH. Highly recommend.

NPS:

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★★★★★ by Ruth Kenney-Randolph on 2015-05-06

Sophie is a terrible patient, but she was treated kindly and responded so much better than 2 years ago when she was treated. Dr. Sullivan was very forthcoming, thorough ,

and answered all my questions about treatment, cost, etc. I have complete faith in her capabilities, as does my daughter, whose cats they were originally. I appreciated that she was given an early surgery date, since she has a fairly large growth.

NPS:

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★★★★★ by Robert Hanika on 2015-05-05

Thank you for helping me out with my best friend Bobby!

NPS:

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★★★★★ by Anon on 2015-04-29

Dr. Lagan is the best! She explains everything thoroughly and always has alternative treatment in treating my pet and his conic illness. I have been treating my cat for almost three years and she is really trying to help him feel better. It's comforting to know that you have such a passionate veterinarian caring for your loved one. I would recommend Dr. Lagan to everyone! Thank you! Your hard work, love and dedication are very much appreciated!

NPS:

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★★★★★ by Anon on 2015-04-25

Excellent care always above and beyond.

NPS:

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★★★★★ by Neil Johnson on 2015-04-24

Very courteous and professional service

NPS:

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★★★★★ by Erica Tippins on 2015-04-17

Dr and staff are friendly. Answered all questions thoroughly. Thank you for taking care of Rex like he was your own!

NPS:

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★★★★★ by Brian Pettiecord on 2015-04-16

I always receive great service. Everyone is so nice. I always recommend Sullivan to my friends. Great staff :)

NPS:

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★★★★★ by Susie Keller on 2015-04-09

our appt was at 8:30 but we didn't see the dr until 8:55. I know appts can take awhile but thought an early appt would have been close to on time. Otherwise we are pleased with Penny's care.

NPS:

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★★★★★ by Meggan Fox on 2015-04-07

Boots is always well cared for and comes home happy and healthy!!

NPS:

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★★★★★ by Marcia Schoeppner on 2015-04-06

I admire the fact that although we had a plan for administering antibiotics at home with our cat that when it became obvious she would make that impossible Dr. Sullivan and the staff switched gears and found an alternative means of administering the antibiotic.

NPS:

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★★★★★ by Anon on 2015-04-05

Richard and I were very impressed with our appointment for our dog Millie on Wednesday, April 1, 2015, Dr, Sarah Lagan was so good with Millie and she was very informative, answering our questions while we were there, and called us at home that night with another helpful hint to try on Millie.

NPS:

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★★★★★ by Sandra Bischof on 2015-03-31

Very nice vets office. Always helpful and friendly.

NPS:

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★★★★★ by Diann Karns on 2015-03-25

Careful & compassionate care,

NPS:

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★★★★★ by Jennifer Swindler on 2015-03-24

Docs are very empathetic and treated my dog as if he were their own. Thank you

NPS:

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★★★★★ by Sue Stookey on 2015-03-23

Everything went very well--and, best of all, Becky seemed very content (well, I wasn't around her at your office--maybe that was a different story!).

NPS:

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★★★★★ by Sharon Strand on 2015-03-15

Always compassionate and caring. Thorough exams for all 3 dogs. Provides complete explanation of procedures to understand what is involved so we can make informed consent to best help our dogs stay healthy. Fully trust Dr. Sullivan with her recommendations.

NPS:

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★★★★★ by Micheal Peters on 2015-03-13

Affectionate to Gidget, friendly and professional to me. Very satisfied.

NPS:

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★★★★★ by Kathryn Rapp on 2015-03-11

Staff very professional and friendly. Have been trusting Sullivan Family Pet Hospital with our dogs health care for 20 years and never have been disappointed.

NPS:

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★★★★★ by Steve Deaton on 2015-03-10

The visit yesterday was awesome as always, the entire team there are so caring and genuine. Ozzie had to have some mat's removed under her arms where she seems unable to reach during her "self-bath". Today I added those areas for brushing hopefully in order to eliminate future mats. Sullivan Family Pet Hospital has had our business for almost a decade now, I would never recommend any other Vet.

NPS:

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★★★★★ by Lynn Frank on 2015-03-05

We had a great experience. Our shots were accomplished quickly so we were in and out in great time!

NPS:

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★★★★★ by Anon on 2015-03-05

Fantastic experience all-around

NPS:

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★★★★★ by Sheryl Cupp on 2015-03-04

Dr Lagen is the best that is why we followed her from hubbell. The only thing that I would like to see done differently is to not have to wait in the lobby so long with big dogs.

NPS:

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★★★★★ by Pam Myers on 2015-03-04

Dr. Sullivan is always friendly and caring to both my pets and myself.

NPS:

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★★★★★ by Tom McCoy on 2015-03-04

Excellent! Our English Bulldogs have been under Dr. Sarah Lagan's care for over a decade. She is caring, professional, reasonable, and a great communicator. She is a fantastic Vet that really know her trade! The facilities are immaculate, state of the art, clean, and welcoming. The entire staff treats folks and animals with respect and are very professional. I would recommend Sullivan Family Pet Hospital to everyone.
AAA+++

NPS:

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★★★★★ by Keri Jahnke on 2015-03-01

Very convenient to get to since in is not even 5min away,great workers and customer service @ a reasonable price the doctor that my cat had was very nice and good to her when I brought her home she was extremely affection

NPS:

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★★★★★ by Chuck Janson on 2015-02-28

Love the personalized care and patience with our fur babies

NPS:

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★★★★★ by Becky Fetters on 2015-02-24

Dr Lagan is wonderful, and everyone there is so kind. I always feel like my 4 legged kids are very well taken care of.

NPS:

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★★★★★ by Mary Grant on 2015-02-16

Wonderful pet hospital. Very helpful staff that made you feel welcome and comfortable. Great and caring doctors that made you feel glad to have chosen this clinic.

NPS:

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★★★★★ by Anon on 2015-02-14

Great care and genuine concern for animals.

NPS:

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★★★★★ by Lynn Haggett on 2015-02-14

My dog had a bad ear infection. The schedule was full I said oh no because it was a Friday. So they asked me to drop him off and they would squeeze him in-between others when possible. They did within a couple of hours and now I have a dog on the mend. So thankful.

NPS:

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★★★★★ by Anon on 2015-02-13

Great people that care

NPS:

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★★★★★ by Jane Duncan on 2015-02-11

The appt. was one of the best ever. Dr. Sullivan provides excellent care and the staff is also amazing.

NPS:

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★★★★★ by Cheryl Habr on 2015-02-05

I am very happy with the care our cat Rockie received at Sullivans. Dr Sullivan kept me informed on her progress while we were out of town. We're very pleased we have such a professional and caring place to take our dogs and cats.

NPS:

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★★★★★ by Anon on 2015-02-03

Without doubt one of the best providers I have ever had for my pets. Dr. Lagan went above and beyond the call of duty and was not only comforting our dog, but she was also comforting us all along the way. Best place in town hands down.

NPS:

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★★★★★ by Claudia Smith on 2015-02-01

Always there with a smile.

NPS:

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★★★★★ by Anon on 2015-02-01

Dr Sullivan can find healthy solutions where other vets fail. Her compassion and love of animals makes her the only Dr I'll use.

NPS:

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★★★★★ by Carla Stebbins on 2015-01-31

Excellent care!!!

NPS:

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★★★★★ by Nancy Legislador on 2015-01-28

I have been a client at Sullivan's Family Pet Hospital for many years and have always been extremely satisfied with the care all our pets received. The staff is wonderful !

NPS:

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★★★★★ by Elizabeth Williamson on 2015-01-24

Always have a positive experience at your clinic. Friday morning it smelled like sulfur, but you had a sign posted saying why that was, so that was nice. Just stopped for food this time. Always pleasant and helpful staff.

NPS:

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★★★★★ by Donna Swigert on 2015-01-18

The compassion and skill shown by Dr. Lagan and staff in caring for my geriatric cat has gone above and beyond excellent.

NPS:

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★★★★★ by Phil Tobin on 2015-01-14

We visited Sullivan Pet Hospital just yesterday, and the vet could not have been more wonderful!! I have absolutely nothing but positive comments in regard to ALL of my visits to Sullivans. Keep up the good work!!!!

NPS:

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★★★★★ by Rochelle Noble on 2015-01-09

We really love the service and the level of professionalism at Sullivan's. All my puppies get top-notch service there and I know they will get the best treatment possible, from professionals that love what they do.

NPS:

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★★★★★ by Stephanie Mickle on 2015-01-06

It is a very friendly, clean and wonderful vet clinic. Loved everyone I met in the staff. They were very through in helping me understand all the vaccines about to be given. I am very happy to have found this new clinic for my pets.

NPS:

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★★★★★ by Sherry Bowers on 2015-01-03

I am so glad i decided on Sullivans - they are so personable and everyone there is so nice. Buddy is kind of a challenge and they work with him very well.

NPS:

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★★★★★ by Sue Stookey on 2014-12-30

Service was great, employees very professional and helpful.

NPS:

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★★★★★ by Meggan Fox on 2014-12-28

We feel so comfortable leaving Boots. We know he is well cared for and loved!! Thank you!!

NPS:

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★★★★★ by Anon on 2014-12-24

Very caring, knowledgable staff!

NPS:

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★★★★★ by Becky Feters on 2014-12-20

Dr Lagan is wonderful! Always provides outstanding care to my babies, we won't go anywhere else!

NPS:

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★★★★★ by Marcia Schoeppner on 2014-12-18

Always a good experience at Sullivan!

NPS:

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★★★★★ by Sue Eppenauer on 2014-12-17

They have always done an excellent job with Max.

NPS:

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★★★★★ by Carol Smith on 2014-12-13

Dr. Lagan is such a wonderful vet, as well as a really great lady. I will never take my little Cockapoo, Cali, to any other vet.

NPS:

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★★★★★ by Janeen Cox on 2014-12-13

The staff are always very friendly and helpful.

NPS:

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★★★★★ by Pam Watson on 2014-12-11

We are confident that we are getting the BEST care available.

NPS:

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★☆☆☆☆ by Anon on 2014-12-11

Every time I have my dogs prescription refilled, they just can't seem to get it right. I even call ahead to have it ready, and it still is either not right or ready when I get there.

NPS:

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★★★★★ by Mary Coleman on 2014-12-05

Very caring staff! Very professional

NPS:

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★★★★★ by Eric Hollinger on 2014-12-02

Always an awesome experience for our furkids!

NPS:

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★★★★★ by Mike Perry on 2014-11-27

We LOVE Dr. Sara Lagan!!! We received great care. They treat your pet like the important part of the family they are. We didn't feel rushed at all and we were there at 5 pm the night before Thanksgiving! I have NEVER given 5 stars on anyreview I have ever done. That being said they deserve every one of them!

NPS:

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★★★★★ by William Strong on 2014-11-25

Dr. Lagan is wonderful. We followed her from her former employer for a reason, and we were very happy with everything at Chloe's visit.

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★★★★★ by Anon on 2014-11-17

I was able to get an appointment soon after request.

NPS:

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★★★★★ by Anon on 2014-11-16

The staff were very loving to Chloe. I was very glad to see Dr. Sara again. She is a very caring and thorough vet.

NPS:

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★★★★★ by Jane Froehlich on 2014-11-13

As always, we received very prompt and courteous service from Dr. Sullivan and the rest of her team.

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★★★★★ by Emily Perry on 2014-11-12

You guys were so thorough and made Holly feel completely comfortable! Thank you for all your help with our new puppy! We will definitely be seeing you soon!!

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★★★★★ by Anon on 2014-11-11

Got me in last minute and took great care with our pet! All office staff and veterinarian were very friendly. Diagnoses and treatment were fast and efficient.

NPS:

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★★★★★ by Amanda Simpson on 2014-11-11

Got me in last minute and took great care with our pet! All office staff and veterinarian were very friendly. Diagnoses and treatment were fast and efficient.

NPS:

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★★★★★ by Judy Rosset on 2014-11-08

As always, the service was great, the front desk ladies, were friendly and prompt. The vet assistant came out and got Napoleon to draw blood for his test and soon brought him back. Thanks for loving our pets!

NPS:

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★★★★★ by Joann Kron on 2014-11-07

Dr. Lagan is great. She is very caring and thorough. Highly recommend her. She called and followed up with me after appointments.

NPS:

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★★★★★ by Rebecca Bretzlaff on 2014-11-04

Dr. Allison has been our vet for 15 years -- 2 Bichons? She is the best! Thorough and caring and I always know Sophie will get the best care possible!

NPS:

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★★★★★ by Jan Theisen on 2014-10-30

Caring Vets for the health of your pet.

NPS:

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★★★★★ by Jennifer Sands on 2014-10-24

Sullivan Family Pet Hospital has always provided my pets with superior veterinary care. The staff is friendly and knowledgeable and we love coming there :) Dr. Allison is so amazing and always gets to the root of my pets health care conditions!!!

NPS:

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★★★★★ by Mike Prior on 2014-10-21

Thank you as always for being so accommodating to my family. I arrived with twin 3 year old girls and two cats who don't get along. Davis is always treated with such gentleness! I couldn't have done this appointment without all of your help. Thank you for helping us ALL out to the car.

NPS:

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★★★★★ by Anon on 2014-10-19

Excellent care was provided for my dog. They are truly concerned and loving for their patients.

NPS:

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★★★★★ by Anna Buzbee on 2014-10-12

Had a great experience at the vet. They listen to your concerns and help you anyway they can. I would suggest them to anyone

NPS:

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★★★★★ by Carol Smith on 2014-10-09

I started taking my dog, Cali,(a Cockapoo), to Sullivan Family Pet Hospital after she started having serious problems with her eyes. Dr. Legen has been taking care of her and I couldn't be more pleased. The Dr. has been so caring and compassionate and understanding it really touches my heart. And of course her knowledge of Calis' problem and the treatments she has performed has given me great hope that she will not end up going blind. Dr. Legen never acts like she is in a hurry. She will answer all

my questions and give me great advice. I will never take my girl to any other vet. And the whole staff is wonderful as well, friendly, helpful, and accommodative..

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★★★★★ by Lisa Sidwell on 2014-10-07

Annie is a rescue dog and requires patience and more time than most dogs. I appreciate the staff at Sullivan Family Pet Hospital for taking care of her. I have peace of mind when she is staying there when I am away! Thank You!

NPS:

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★★★★★ by Bob Prendergast on 2014-10-06

Like many pet owners, we consider our dog Charlie to be a member of our family--a canine child. Charlie had a lump we were concerned about, and so we were apprehensive. We were so touched by Dr. Sarah's loving and thorough exam of Charlie, by the vet tech's caring and soothing talking to Charlie, and by the entire visit. From the woman at the front desk through the way those who brought their pets into the clinic and their obvious confidence in the clinic, our first visit was the best Veterinary visit experience we have ever had. Then, imagine our suprise when Dr. Sarah called us personally --in the evening!-- to give us all his test results. We can't thank everyone enough for being such a professional and thorough and loving staff!.

NPS:

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★☆☆☆☆ by Eileen Creager on 2014-10-02

Excellent care and concern. Dr. Sullivan is very professional, dedicated, knowledgeable of all animals and an excellent vet!!'

NPS:

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★★★★★ by Bret Schroeder on 2014-09-29

Dr. Kness did a wonderful job with our cat. After testing every possible other option previously by a different vet, Dr. Kness discovered a crucial problem and cheerfully took care of it for our pet. Dr. Kness is easy-going, confident, and really seems to know her stuff. I told her this was the first time I wanted to hug our Cat's veterinarian!

NPS:

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★★★★★ by Sue Stookey on 2014-09-28

Everything was fine and, of course that is partly because my good friend, Sarah Lagan, is a doctor there! Thanks for asking...

NPS:

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★★★★★ by Cheryl Habr on 2014-09-27

Our dog Allie was in to see Dr. Allison Sullivan for her annual wellness checkup and vaccinations. As always we were treated with respect and Allie received a thorough exam with competence and caring.

NPS:

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★★★★★ by Sheryl McColley on 2014-09-23

We were given detailed explanations and plenty of time to go over our dog's entire exam. The doctor is going to call us with lab results as well as check the dog again in another week. The people are very nice and the doctor is excellent! We really enjoy having Sullivan for our veterinary needs.

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★★★★★ by Anon on 2014-09-17

As usual, I believe this is the best veterinary clinic in town. I only wish I had a doctor as good as Dr. Sullivan. She saved the life of my prior dog, over and over, due to

being a puppy mill dog, with lots of medical problems. Despite this he lived 16 years, due to her care. I would never trust another provider with the care of my dog. This is my third dog to have medical care at Sullivans. You can trust them for sure.

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★★★★★ by Steve Deaton on 2014-09-16

We love Sullivan Family Pet Hospital...the Dr.'s and team there are the BEST!!!

NPS:

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★★★★★ by Cheryl Giudicessi on 2014-09-10

always excellent

NPS:

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★★★★★ by Anon on 2014-09-02

I arrived for my appt on time and they took us back to an exam room fairly quickly. After the vet tech finished speaking with me, she said the vet would be in shortly. I then waited in the exam room for over half an hour for the vet. I got to the point where I was wondering if they had forgotten about us. Once the vet finally came in, she was very nice but never even apologized for my lengthy wait. I had never had this experience at Sullivan before. I saw a new vet that day that I had never seen before so I'm not sure if it's just that she's new or what but I found it a bit ridiculous to have to wait that long. Like I said, she was very nice and seemed to really care about my pets, just as all employees there ever have. Which is why I will continue to bring them there. Other than that, I feel like the prices for the services there are pricey. I can't ever seem to get out of there without spending over \$200 which seems really high.

NPS:

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★★★☆☆ by Jen Nemmers on 2014-08-28

Our dog has been a patient at Sullivans since he was a puppy and last week he had surgery. The communication around the surgery was ridiculous! First the surgery was initially scheduled 2 weeks prior and 2 days before we were called and said there was an error. The day of the actual surgery I was told to drop off between 7:30 and 8. When I arrived at 7:40, I was told his surgery would be in the afternoon. So now he would be spending several hours in a kennel. I received a text saying the surgery was at 1:30 and when I had spoken to the vet I was told it would be 2-2:30 hours. At 4pm I called and was told his surgery was over but that he was still asleep and I would be called when he woke up soon. At 5pm I called again and was told he was getting his teeth brushed at that point (which means it had now been 3 hrs and 30 min he was "under"). And I could pick him up at 5:45. I got there at 5:45 and was told they were just starting to "wake him" up. 40 mins later I went in the back to get him. He was totally out of it! I wasn't informed he would need a c collar and I wasn't told he would need to come back 7-10 days later to get sutures out. I was tempted to ask for his file and never come back. But I decided to wait to make sure he recovers ok.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Rachel Ferin on 2014-08-12

Taylor has been going to Sullivan's for over 10 years. He has experience many medical issues. I have had nothing but great experiences with Sullivan's and would not take my dog anywhere else.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Marcia Schoeppner on 2014-08-11

They were ready for us when we arrived and were very caring and gentle with our 8-week-old kitten. All questions were answered thoroughly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Marcia Schoeppner on 2014-08-11

Excellent service! I wouldn't think of switching veterinarians.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2014-08-09

Dr. Sullivan spent time with my cat and listened to what I said and together we are working towards a better future for my animal. I highly recommend the services at Sullivan pet Hospital, the staff are friendly, the facility is clean and inviting, and the Vets are very caring and helpful in explaining and diagnosing problems and procedures.

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★★★★★ by Anon on 2014-08-08

Cheryl Helton reviewing: Dr. Allison Sullivan had a wonderful repore with our cat Thundermittens Helton. She said our cat cat was quite healthy and just needed to loose a little weight to avoid diabetes. She said our cat Tm teeth heart beat was 150 which is good for a cat his age. And his teeth, ears, and everything looked very good. Tm, nick name for our cat, seems very well mannered and happy and should probably have a long life with Greg and I. We are so glad our daughter, Kira gave us to him! Great cat! Thank you Sullivans. Hope this is my ONLY review. Thanks.

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★★★★★ by Anon on 2014-08-04

I scheduled an appointment for 5:00 and waited 40 minutes before I was brought back to the room. While I was waiting i noticed how filthy the room was. I understand there will be dog and cat hair, but it seemed excessive. My black dog was covered in white hair and I was as well. Once I got in the room, they did a great job checking out my dog. They were very friendly and my dog actually was wagging her tail while she got a shot.

NPS:

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★★★★★ by Pam Watson on 2014-07-31

I know that Shirley is getting excellent care at Sullivan's. She knows it to.

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★★★★★ by Lisa Sidwell on 2014-07-29

I was happy Annie did so well! It was her first time being there and since she is a rescue I was worried how the kennel staff would do with her because she is so fearful but it sounds like she was cooperative and everything was great! I was a bit surprised at how expensive her bath was but the kenneling is really well priced. I also like that you only take your own patients for kenneling. Thank you for taking good care of Annie!

NPS:

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★★★★★ by Anon on 2014-07-25

Excellent care by staff and the Vets. A wonderful environment for pets and their owners.

NPS:

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★★★★★ by Sue Lunn on 2014-07-24

Bella received good care however very disappointed that we were not informed that our pets dr. was no longer there. Dr.sands has been our dr. for many years. We should have been sent a notice from the clinic.

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★★★★★ by Chuck Janson on 2014-07-23

Everything was clean, comfy and the staff was caring and patient. Very thorough in every way! Loved it from the start.

NPS:

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★★★★★ by Jack Everett on 2014-07-19

Got us in with an emergency and did what needed to be done professionally and efficiently in a very reasonable time. Followed up which was appreciated.

NPS:

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★★★★★ by Karen Thelin on 2014-07-14

Excellent quality support services for both our loved kitty and us! Skilled medical staff. They know animals and how to serve the best needs of treasured pets.

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★★★★★ by Michelle Eggleston on 2014-07-14

Best care around. The vet's and staff are top - notch and always available to meet the needs of our dogs.

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★★★★★ by Steve Deaton on 2014-07-11

We brought in our new kitten Saturday because she had a weepy eye. She was scheduled for her first appointment on Monday but when the office called to remind us of the appointment, I mentioned her eye and they had me bring her right in! They also discovered and treated a nasty case of ear mites and spend quality time on cleaning her ears, examining her and setting up a follow up for another ear mite treatment. We have been going to Sullivan's with our other cat for over eight years and I would never consider going anywhere else. They are so sincere and caring about our pets and us.

NPS:

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★★★★★ by Dale Woller on 2014-07-11

I have been going to Sullivan Family Pet Hospital for almost 20 years. They are very compassionate towards my dogs. They go out of their way to provide the best possible service and to meet the needs of my dog's. I would not take my dog's anywhere else.

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★★★★★ by Marcy Swalley on 2014-07-10

We love Sullivan and so does Bailey

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★★★★★ by Lynn Wilson on 2014-07-09

I bought food for Keiki. Keiki loves to eat. Keiki is a big girl who loves food. She was very glad that I came home with more food. She's a beautiful kitty with simple needs and a very short memory. About the only things she remembers are her Mommy, sleeping, and eating. If only life were this simple for everyone. :)

NPS:

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★★★★★ by Judy Rosset on 2014-07-04

Our appointment was quick and easy. Napoleon is doing fine. Thanks!!

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★★★★★ by Mike Breckenridge on 2014-07-01

best personal care for our pets anywhere - and to us, as owners as well!

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★★★★★ by Jen Nemmers on 2014-06-29

We had a fill in vet and she was amazing!

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★★★★★ by Paul Krcma on 2014-06-24

Always great service - dropped by for more supplies. Thanks -

NPS:

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★★★★★ by Emily Magel on 2014-06-21

We love Sullivan!

NPS:

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★★★★★ by Melanie Froyen on 2014-06-17

The staff at Sullivan Family Pet Hospital really care.

NPS:

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★★★★★ by Tina Salisbury on 2014-06-15

Always so appreciative that Sullivan's is willing to work us in when our pups aren't doing well. Very dedicated personnel whom we appreciate deeply.

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★★★★★ by Anna Buzbee on 2014-06-11

Dr. Sullivan and staff are amazing!

NPS:

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★★★★★ by Anon on 2014-06-11

We always receive good and immediate care if needed by a courteous excellent Vet and excellent staff..

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★★★★★ by Anon on 2014-06-11

The care of my dog was excellent. The only complaint I have is my bill was not what my quoted bill was when I called a week prior to get an idea of the price

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★★★★★ by Anon on 2014-06-06

My cat hurt his eye and I was at the Hospital at 6, right at closing time. The doctor and the staff stayed there and helped my injured cat. Thank you all for helping us.

NPS:

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★★★★★ by Tricia Scieszinski on 2014-06-05

Thorough and professional as always!

NPS:

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★★★★★ by Anon on 2014-06-05

Dr Sands is wonderful. We have been taking our dog to see her for the past 4 months. We couldn't be happier with her and Dr Sullivan. Love this place.

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★★★★★ by Heather Eberly on 2014-06-03

I always enjoy coming to see Dr. Sands. I travel 30 minutes to the vet (when I have a vet 5 minutes away) because I feel that Sullivan Pet Hospital and Dr. Sands take great care of my dog.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Neil Johnson on 2014-05-28

Excellent care, concern and service!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Rachel Garrett on 2014-05-25

I had a concern that my dog had worms. They tested the sample, made an identification, gave me the worm medicine, and had the vet talk to me and answer my questions all within 15 minutes and without an appointment. (We already go there.)

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Marian Luke on 2014-05-24

I don't feel it necessary to write a review on picking up a bag of special diet for Jock. All went quite smoothly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jayne Douglas on 2014-05-20

Always great care for our dogs!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Rachel Ferin on 2014-05-19

I have been taking my dog to Sullivan's for over 11 years and they have taken great care of my dog and helped him through all his health issues.

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★★★★★ by Pam Myers on 2014-05-17

I am always welcomed along with my pet when I visit Sullivans. Allyson is the greatest and I feel my pets are in the best hands possible.

NPS:

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★★★★★ by Marilyn Bergman on 2014-05-17

Very good

NPS:

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★★★★★ by Joshua Cory on 2014-05-08

All of the staff at Sullivan Family Pet Hospital have been wonderful at our visits. With three dogs- it's nice to know we are being taken care of and treated fairly. Our little puppy actually loves going. They do a great job of making their "patients" feel special.

NPS:

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★★★★★ by Casey Dietz on 2014-05-04

We have been bringing our pets to Sullivan for 10 years now, and cannot be happier with the service, staff and overall care our pets have received.

NPS:

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★★★★★ by Ann Seebach on 2014-05-01

You guys are great! Always a good experience!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Valerie Kounkel on 2014-04-30

Great care for my kitty.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Braedi Kinman on 2014-04-22

Your staff was wonderful! You were informative...compassionate...and very detailed. Jude got the best care he could have had. Im so glad we are part of your vet family!!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Emily Magel on 2014-04-15

We absolutely love Dr Sands. She is so caring with both our dogs, and with us as well!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Janeen Cox on 2014-04-14

Great staff; very helpful and kind.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Diane Klopfenstein on 2014-04-13

The staff at Sullivan is always so caring with my dog. I know she is getting the best of care no matter what she needs. I will, and have, recommended them to many people.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Keith Lippincott on 2014-04-06

They treated Truman with great care. They take the time to treat each pet with special care.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Keith Nicolet on 2014-04-06

We have never had any issues with or at Sullivan Family Pet Hospital and have always recommended them to friends and colleagues.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2014-04-05

We saw Dr. Sands and she was amazing. She is very kind and warm. I trust her completely.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Becky Gehling on 2014-03-26

Sullivan Family Pet Hospital is the best! I have taken several pets there and have recommended them to everyone I know when asked about vet offices. I have boarded my kitty there a few times and never have to worry about her when she is there. The staff is very personable and cares deeply about the families they serve. Thank you, Sullivan Family Pet Hospital!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Bailey Louderback on 2014-03-26

My husband and I LOVE Sullivan's! It makes you feel good when you and your dogs both are comfortable being at the vet. They are always there for us! We drive all the way across town just to take our dogs to Sullivan's.

NPS:

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★★★★★ by John Prigge on 2014-03-19

We always have a great experience when we bring Beau to Sullivan Family Pet Hospital. Every single person we have any dealings with is warm and outgoing. We don't have to drag Beau in from the car - he tugs on his leash to make us hurry in.

NPS:

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★★★★★ by Anon on 2014-03-19

Allison has been caring for my dogs since 1997. Do I need to say anything more about the excellent care my pets have received.

NPS:

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★★★★★ by Patrick Finnegan on 2014-03-18

Dr. Sands is amazing! The quality of care and attention is second to none. My dog lives it there. I would recommend this vet to everyone.

NPS:

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★★★★★ by Priscilla Gibson on 2014-03-13

I really like the people at your office. Very friendly.

NPS:

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★★★★★ by Brenda Schoen on 2014-03-11

I bring both my dogs here and couldn't be more pleased with their care!

NPS:

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★★★★★ by Emily Greene on 2014-03-09

Always very happy & kind and provide very detailed explanations on what is going on with my dog so I know exactly what to expect & how to help him get better & stay healthy!!

NPS:

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★★★★★ by Pam Myers on 2014-03-06

The staff at Sullivan's always makes us feel welcome. Allison is the best vet anyone could ask for.

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★★★☆☆ by Elaine Beauchamp on 2014-03-03

I WAS disappointed that I did not get to see the vet. I think I should have had been in there when bandit was examined.

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★★★★★ by Kathryn Udrovich on 2014-03-02

Lena loved her visit!

NPS:

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★★★★★ by Mallory Johnson on 2014-02-25

Great service! My pups always feel welcome!

NPS:

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★★★★★ by Lynn Wilson on 2014-02-24

Our family pets receive high quality care at Sullivan Family Pet Hospital. When our dog is in the building, I feel he's like Elvis. The technicians know him and talk about him as though he is a celebrity. One time I needed to call back the next day for a follow-up question and the tech answered saying, "Oh, yes, he was in just yesterday!" The veterinary care is thorough, and I feel as though my pets really are getting the highest quality medical treatments available. The veterinarians are highly qualified and specialized in various areas. The medical testing and services are superior to any I have found elsewhere. I have owned pets for over fifty years, and I have found that Sullivan Family Pet Hospital is the most technologically advanced and educationally informed for family pets.

NPS:

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★★★★★ by Mike Stanbrough on 2014-02-19

Fantastic people work here! Wouldn't go anywhere else! Thanks Dr. Sullivan and staff!

NPS:

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★★★★★ by Tom Schleisman on 2014-02-18

Staff is very caring and feel my pets get excellent care. I always get an answer to my questions and concerns. I'm comfortable boarding my pets also for any length of time.

NPS:

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★★★★★ by Brent Uzzo on 2014-02-16

We just Love Dr. Sands. She is always patient and Kind. Takes her time answering all questions.

NPS:

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★★★★★ by Anon on 2014-02-16

Great

NPS:

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★★★★★ by Cheryl Giudicessi on 2014-02-12

Our dog always receives great care at Sullivan Family Pet hospital

NPS:

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★★★★★ by Jack Everett on 2014-02-12

Everyone friendly and efficient. Dog wasn't too stressed. Good explanation of what was being done, what would be done and why.

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★★★★★ by Anon on 2014-02-11

Mobi had and always has a great experience going to Sullivan's. She is treated so well, she enjoys going, and we are very confident she is well cared for by our vet!

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★★★★★ by Anon on 2014-02-06

Dr Allison Sullivan and all of the staff are wonderful. Extremely kind and equally knowledgeable. Our family has taken our pets here for more than 15 years. I wouldn't go anywhere else!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tricia Scieszinski on 2014-01-29

My dog and two cats had another great visit! Friendly, thorough and professional as usual!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Marilyn Bergman on 2014-01-29

Very helpful & courteous

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Gary Hepker on 2014-01-19

I had to order a bag of special dietary food for my pet cat, Cally, this past Monday. At the time I placed the order they were currently out of stock in-house and had to place a special order for it with their supplier. I was immediately notified when the food arrived and I made arrangements to pick it up on Saturday. The staff was very conscientious and courteous as usual.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Rebecca Bretzlaff on 2014-01-18

Always great at Suilivans! My second Bichon they've cared for!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Paul Pickart on 2014-01-18

The best group of people. Always friendly and caring about you and your pet. They always give you the best information they can on how to treat your pet.

NPS:

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★★★★★ by Nancy Sandstoe on 2014-01-16

For years, Dr. Sullivan has provided thorough, gentle, extraordinary care for my dogs. My oldest is 16 - what does that say about the medical guidance she has received through the years?

NPS:

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★★★★★ by Paul Despenas on 2014-01-15

Thanks for the great care and follow up!

NPS:

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★★★★★ by Anon on 2014-01-14

Excellent, as always! Kind, gentle, detailed. Took a great deal of time exploring what might be the cause of our dog's symptoms.

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★★★★★ by Anon on 2014-01-09

I went in for yearly booster shots for my cat. I had some concerns about my cat's behavior that Dr. Sullivan was happy to address. Everything was taken care of to my satisfaction with no extra frills. I initially decided to go to Sullivan based on the great quality of care for a reasonable price. I'm happy to say that I'm still going there for the same reason!

NPS:

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★★★★★ by Joshua Cory on 2014-01-07

I have been coming to Sullivan for years now. I am up to 3 dogs now and they take very good care of all of them. When two of my dogs got worms, while on Heartguard, they contacted the company and fought (and succeeded) for the company to pay for the heartworm treatment since they were on the preventative. I usually see Dr Sands, she is very personable and you can tell she really cares about the animal and the family. I would highly recommend Sullivan Family Pet Hospital to anyone.

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★★★★★ by Leah Campbell on 2014-01-05

I was there on a Saturday, and it was very busy. The front staff was friendly and organized. They did not appear flustered by the "chaos." The vet was professional and friendly. She and her assistant were personable. My dog seems calm around her, and we always have a good visit!

NPS:

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★★★★★ by Rick Alcock on 2014-01-04

Good pet vet service!

NPS:

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★★★★★ by Carla Stebbins on 2014-01-04

Very caring and knowledgeable staff. Receptionist not as warm and friendly but competent. We feel our dog is in good hands with Dr. Sands and her assistants.

NPS:

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★★★★★ by Marcia Schoepner on 2014-01-03

Thank you Dr. Allison for the excellent care you gave Otis at his appointment yesterday. I appreciate your concern over his situation and have faith that the treatment recommended is the most appropriate for his condition. Your staff is always so pleasant and helpful as well!

NPS:

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★★★★★ by Jessica McLeran on 2013-12-11

Allison and staff are wonderful as always. I wouldn't trust my furry baby with anyone else!

NPS:

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★★★★★ by Jay Nebel on 2013-12-09

Fantastic visit.

NPS:

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★★★★★ by Anon on 2013-12-06

Great

NPS:

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★★★★★ by Cathy Anderson on 2013-12-04

We recently adopted our kitty from our local rescue league. We took our kitty to get his first check up. As soon as we walked in the door we were greeted by friendly staff. Our pet was treated with gentle and caring hands by all. Time was given for our many questions without feeling rushed. We look forward to our future association here.

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★★★★★ by Anon on 2013-12-03

Receptionist was very helpful in getting our dog's Revolution prescription for us.

NPS:

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★★★★★ by Cheryl Giudicessi on 2013-11-26

Oliver always receives excellent care!

NPS:

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★★★★★ by Valerie Smith on 2013-11-25

Dr. Allison Sullivan is an excellent and caring doctor. They always make you feel like your pet is a top priority with them. They make sure you understand everything.

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★★★★★ by Anon on 2013-11-19

Dr. Sullivan always provides thoughtful, compassionate and highly experienced care.

NPS:

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★★★★★ by Deb Hansen on 2013-11-15

Always the best care. Friendly, compassionate, and knowledgeable staff. Refers and calls Prince, our bunny, by his name, not merely by just the kind of animal he is. Have always had a pleasant experience.

NPS:

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★★★★★ by Anon on 2013-11-14

Allison is the best vet in town.

NPS:

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★★★★★ by Marilyn Hart on 2013-11-14

We LOVE Sullivans! Very kind to both of our furry kids...Thanks so much for always being there!!

NPS:

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★★★★★ by Darlene Hill on 2013-11-07

Snowflake is doing far better than I anticipated. A little slow on eating, but is resting comfortably & doing some low-pack interaction. The other cats pretty much leave her alone (for now.) On carpeted areas, she is getting up on the couch & chairs. Glad she's trying to do things. She's being good & leaving her paws alone. Very pleased. Thank you!

NPS:

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★★★★★ by Jennifer Dykstra on 2013-11-07

Perfect.

NPS:

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★★★★★ by Michele Lewis on 2013-11-06

Sugar was well taken care of. And the staff is GREAT. We know they treat her, like she was there own pet. Thanks very much, Michele Lewis

NPS:

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★★★★★ by Miranda Oswald on 2013-11-06

I've been taking my pets to Sullivan for the past 7 years and I've always have great experience there. They're very professional and friendly, and I feel comfortable asking questions and having them take care of my pets.

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★★★★★ by Melanie Froyen on 2013-11-05

Sullivan Family Pet Hospital is the best!

NPS:

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★★★★★ by Marilyn Allie on 2013-11-05

Happy and healty pets - happy "parents". No real love like the love from you pet. Keep me feed, warm and dry and i am yours for life.

NPS:

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★★★★★ by Mark McMahon on 2013-11-03

Excellent

NPS:

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★★★★★ by Hallie Housman on 2013-10-30

The staff are the nicest people and have such a passion for animals. They treat my dog as if it was their own pet and give the best care. I love how they go into detail about my dogs health and can make suggestions to her needs.

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★★★★★ by Anon on 2013-10-28

We have taken our pets to Sullivan Family Pet Hospital for years and have had only the best of experiences! All of the doctors and staff are friendly and eager to give our dogs the best care. Scheduling is flexible and we never have to wait.

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★★★★★ by Marcie Dahms on 2013-10-25

Every time in the past 10 years we have had the best service and help. We are always impressed with how kind they are to our dog and that they give 100 percent,

NPS:

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★★★★★ by Diane Dolan on 2013-10-24

We always receive exceptional care/service for our cat Pepper. The Drs are excellent and very caring. Our cat wouldn't be alive if it wasn't for them. We also appreciate the Vet Techs who give Pepper fluids, which we know has to be challenging. They are great. The receptionists are also very helpful and kind. Overall, we have a very positive experience at Sullivan's, and are appreciative of the fine care.

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★★★★★ by John Hyde on 2013-10-23

Sullivan has always done a great job for both Shadow and me.

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★★★★★ by Greg Johnson on 2013-10-22

As always, Dr. Sands and the staff were so friendly and put Misty at ease. Dr Sands was great at explaining possible issues and why / when certain things can happen.

NPS:

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★★★★★ by Anon on 2013-10-16

We have been taking our dog to Sullivan Family Pet Hospital for 13 years; the competency, friendliness and eagerness to serve--from the front office staff to the medical team--has been high-end quality and consistent!

NPS:

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★★★★★ by Anon on 2013-10-16

Was very pleased with everything during Kasy's appointment. The Vet tech took time to explain everything that I needed and then when the Vet came in she took a lot of time to look Kasy over and explain her views and listened to mine. I think this is a very good fit for Kasy and his mommy. They all made us feel welcome!

NPS:

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★★★★★ by Mary Pike on 2013-10-16

It allways a pleasant experience at each visit .

NPS:

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★★★★★ by Rick Alcock on 2013-10-15

Sullivan Vet Clinic does an excellent job managing Reggie's health concerns.

NPS:

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★★★★★ by Steve Moser on 2013-10-13

The doctors at Sullivan Family Pet Hospital treat my pet as a member of their family. They are patient and knowledgeable and take the time to explain in detail the treatments for my pet.

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★★★★★ by Robin Bowen on 2013-10-11

We were taken right into the treatment room. There was a young man handling Sammy. He was really constricting Sammy's movement. Between him being nervous, a body slam and being held down tightly Sammy was incontinent of stool. My husband would be a better person to restrict him. The office visit was high, we were given the option of a trial prohibitive that was pretty pricey. Dr Jennifer is always a ray of sunshine. Love her demeanor.

NPS:

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★★★★★ by Cami Nutter on 2013-10-11

Dr. Sullivan is very good with my dogs and always explains the treatment plan.

NPS:

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★★★★★ by Jane Duncan on 2013-10-10

They always take such good care of Pearl. She is really scared when she goes there and they are always so gentle with her. Top quality care is provided for both of our dogs.

NPS:

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★★★★★ by Anon on 2013-10-08

I always feel welcome and that my pets are getting the best care possible. We usually see Dr. Sullivan and appreciate how she values, cares, and takes the right amount of time for every pet.

NPS:

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★★★★★ by Patrick Finnegan on 2013-10-05

They treat my dog like he is their own I love taking my dog here

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★★★★★ by Kathryn Udovich on 2013-10-04

Lena loves her visits with Dr. Sullivan.

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★★★★★ by Tricia Willemsen on 2013-10-04

We have used Sullivan Family Pet Hospital for many years and have never had a bad experience. A couple years ago I had to deal with the unfortunate situation of putting my 18 year old, ill cat to sleep. I will eternally be grateful for the patience, kindness and compassion they showed in handling the situation . I have used them for both pet health care and boarding. In fact, they just took care of my new kitty while I was out of town. I highly recommend Sullivan's to anyone looking for vet care and/or boarding.
Trish -

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★★★★★ by Anon on 2013-10-02

We went to that see Dr. Allison Sullivan who has treated my pets since they joined our family over a decade ago. My sweet black lab hasn't been feeling himself. He's 10 years old and I knew something was off. Dr. Allison did the research and tests and unfortunately he has a large tumor in his stomach. Although the news was not what I wanted to hear, dr. Allison was more than compassionate and understanding. I

consider this that practice to be part of our family. As we walk through the remaining time we have with our black lab I know that Sullivan is right there with us not only to care for Hogan but also our family.

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★★★★★ by Paul Pickart on 2013-10-01

Top notch care for our dogs.

NPS:

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★★★★★ by Megan Deyen on 2013-10-01

Teddy's procedure went very smoothly. I dropped him off at 7:30 am and was called by 9:00 to let me know he was out of surgery and had done very well.

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★★★★★ by Cheryl Habr on 2013-09-26

We have been clients of Sullivan Family Pet Hospital since 2005. Most recently one of our dogs was in to have her teeth cleaned, and our other dog was in for her annual check up and vaccinations. We received a call the next day because they wanted to make sure the one who had her teeth cleaned was doing well after the procedure. We always feel that our pets (we also have two cats) are in tender loving hands when they are at Sullivans.

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★★★★★ by Anon on 2013-09-25

I love taking my dogs to Sullivan Family Pet Hospital. The staff is always accommodating, concerned, and so kind. It is obvious that they love animals!

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★★★★★ by Pat Hartman on 2013-09-09

I have found Dr. Sullivan to be a competent veterinarian, and a very kind and caring woman. What more could a pet owner ask for!

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★★★★★ by Donna Hensley on 2013-09-04

I highly recommend Sullivan Family Pet Hospital. The staff is fantastic, and my dachshunds adore Dr Chamberlain. I am secure in the knowledge that my dachsies are getting the best care possible from loving, caring professionals. My dachsies are both rescues, and they are more than special to me. It is such a relief to know that Dr Chamberlain and all the staff at Sullivan's respect and love these special little guys as much as I do. I am so grateful to have such talented, experienced veterinarians for my dogs.

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★★★★★ by Anon on 2013-09-04

The vet and vet tech were extremely nice, kind and helpful. They are always wonderful at this clinic. There is one girl at the front desk is always a little surly. Not mean, but just slightly rude. However, I wouldn't hold that against the actual vets. The vets are what keeps me coming back year after year. I trust both my dogs to them 100%.

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★★★★★ by Patti Onder on 2013-09-01

Thank you for taking Xander in for his physical. You treated him like he was your very own with patience and praise. We have now brought both cats for their first physicals and consider Sullivan our family vet. The clinic is clean, friendly and organized. Thank you!

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★★★★★ by Karen Miller on 2013-08-29

Dr. Sands is simply fantastic! Very caring and gentle with my furry kids and she takes the time to explain what is happening with your pet and care required to get them healthy again. Thank you!

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★★★★★ by Jan Frank on 2013-08-29

Always know my Boys (Bailey & Kenny) will get loving care. Dr Allison stays educated and up to date and is always aware of taking cautious steps when prescribing medication until she knows what your pet will tolerate. Greatly appreciated!!!

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★★★★★ by Barb Rodgers on 2013-08-27

Excellent, as always. Dr. Allison and her staff have cared for my pets for almost 20 years. Dr. Allison is always professional and compassionate about her patients. She always is thorough and spends the time to fully explain your pets health. I would recommend Sullivan Family Hospital to anyone who loves their pets.

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★★★★★ by Krista Mostaert on 2013-08-24

Very friendly and knowledgeable staff. I never have to wait a long time when I take my dogs in. They are also really good at trying to help my dogs stay calm and be comfortable during their check ups.

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★★★★★ by Stacey Tucker on 2013-08-24

Boyz and I were visiting in the car on our way home after his appointment yesterday. I just wanted to share our discussion with you because it was one of those special irreplaceable moments. Mom, how come I didn't start acting up and crying when we pulled into Sullivan's parking lot? You know how it use to upset me. Didn't you think that it was odd? I replied.....Yes Boyz, I was thinking maybe you forgot. I was very curious watching and waiting for you to flip out and you didn't. I was so proud of you. Thanks mom. I'm older now and grown up so I don't need to act like a little immature puppy anymore. Mom, how come I didn't shake when we got inside Sullivan's like I always have before? I replied..., well, I did see that you were extremely calm which also made me so proud of you. I think your trusting everyone there now. You are older now and realizing that it's all for your best and that everyone there loves you. Each person there wants you to live a very long and healthy life Boyz. They also know how much we love each other and want us to be together for many many years. Yea, I think you're right mom. Mom, why do all those people treat me so kindly? They don't really know me. How can they do that? Each of them seemed so sincere. They kept telling me how handsome I am and how i am so well behaved. Do they all mean what they say? I reply....well Boyz, you are very handsome and your extremely obedient to me. They see that. Maybe many others aren't so well behaved. They also have compassionate and servants hearts. Those are gifts and talents that they've all tapped into. They each really enjoy their jobs and I believe it's more than just a place they work at. You can see and feel that it's their hearts passion and their hearts desire to be doing what they do for our whole community. I believe they love all of their patients. Do you believe me Boyz? Yes mom, I'm really felt the love since I've calmed down a bit and am not so fearful. Mom, can I always go to Sullivan's for my check ups? My reply....Yes Boyz, of course you will. I won't be taking you anywhere else but Sullivan's! Whew...thanks mom. I didn't want to start worrying about going to a different Vet. I love them too and really like going there to see everyone. They all love me mom. My reply....Yes Boyz, they all really do!

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★★★★★ by Matt Ayres on 2013-08-22

Every staff member is so pleasant and shows genuine care for Payton every time we visit. All of the veterinarians are so kind and gentle with him and they always are very thorough when speaking to me about each visit.

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★★★★★ by Debra Heldt on 2013-08-21

Toby is always content and calm when I pick =him up. He enjoys a different environment than at home with the cat all day. I hope Dr. Allison saw him as he is a much improved dog after surgery almost a year ago as he approaches 14 yrs

September 28. He is more like a puppy than when he was sick, nearly dying--back to being his silly self again now! Thanks a million!

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★★★★★ by Katherine Salisbury on 2013-08-19

As always, Dr. Sullivan's office provides great service. They truly love animals and treat each one like they are the most special patient in the clinic. I've been bringing my cats to Dr. Sullivan since I moved to Des Moines and she has been consistently professional, friendly, supportive and genuinely cares for her clients and pets. Even in the hard times when you are dealing with end of life issues, she is there and truly shares your pain. I believe she's probably the best vet in central Iowa.

NPS:

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★★★★★ by Anon on 2013-08-18

We've never had any problems. The staff is very friendly and knowledgeable.

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★★★★★ by Janeen Cox on 2013-08-16

I so appreciate the caring, personal phone call from Dr. Sullivan to discuss Maestro's symptoms and condition. When the call is finished, I always feel confident that I understand treatment and next steps. Also, when I arrived to pick up the medication I found the front line staff were friendly and responsive. Thanks for understanding how important Maestro's health care is to our family!

NPS:

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★★★★★ by Rick Alcock on 2013-08-15

Reggie is doing well on 2 Omega 3 snip tips per day. Dr. Sullivan has done an excellent job in moderating Reggie's skin allergy problems.

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★★★★★ by Dan Burns on 2013-08-14

My Dachshund had been sick all weekend long with vomiting and diarrhea and not having much of an appetite. When I went in saw Dr. Sam she could tell he was dehydrated and needed some IV fluids. They also ran some blood work and did some x-rays and abdominal scans to make sure there was no blockage anywhere (I mentioned I thought he might be sick from eating apples that fall from the apple tree in the yard, they wanted to make sure he didn't swallow a core). I left him there and received a call around 45 minutes after I left. Dr. Sam told me that based on his x-rays, scan and blood work that he had pancreatitis, which was good news because no blockage and it was treatable. He has already been on U/D food (for stones) for a year and half and that is a very fatty food, which is not good for resolving pancreatitis. She told me she would call Hills see what other food options there were that would control his stones, but also were less fatty and that she would get back to me before lunch. Just like clockwork she called back with a food solution. I picked him at 1:00, took him home and he has been great ever since. He got a shot for vomiting and pills for diarrhea and was pretty much back to his normal self that evening. I guess in summary, everything went perfect. I received calls when they said they would call, the diagnosis was quick so they could start helping him right away and everyone I talked to there took the time to answer all the questions I had when I was there in person and talking to them on the phone.

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★★★★★ by Chandra Gangareddy on 2013-08-13

Friendly staff and great doctors who really care for your animals.

NPS:

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★★★★★ by Sheryl McColley on 2013-08-11

We were very impressed with the staff and the doctor's advise. We look forward to coming to this office again for the maintenance of our dog's good health. The staff, technician and the Doctor were all extremely nice.

NPS:

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★★★★★ by Jane Duncan on 2013-08-10

Everyone one on the staff is friendly and efficient.

NPS:

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★★★★★ by Quentin Sorenson on 2013-08-09

My dog cries when he hears Dr. Sam's voice. They treat her so well and the reception went out of her way to help me with some price matches. They are understanding of our issues with our dog and are doing everything they can to get some some help.

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★★★★★ by Paul Krcma on 2013-08-06

Sophie was brought in to look over jaw pain and fleas. We felt Sophie got 100% attention care. Dr. Sullivan gives us time to ask questions and give instructions.

NPS:

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★★★★★ by Kathryn Udrovich on 2013-08-04

Our visits are always wonderful

NPS:

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★★★★★ by Gary Hepker on 2013-08-04

I am very pleased with the personal service and care provided by the staff and doctors to my pets at Sullivan Family Pet Hospital. I have taken my pets there for their medical needs for a number of years and will continue to do so.

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★★★★★ by Gary Hepker on 2013-08-03

My pets and I are very satisfied with the care provided by the doctors and the staff at Sullivan's Family Pet Hospital.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Marcie Dahms on 2013-08-03

As always the staff and vets are so helpful and care about my dog.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-08-02

As always an excellent experience

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Rachel Ferin on 2013-08-02

I am always very pleased with the service I receive. I feel everyone there truly cares about the animals they see and work with. I also feel they understand how important my dog is to me and my family. Everyone has also been very helpful with the many calls and questions I have had due to recent health issues of my pet.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Megan Deyen on 2013-08-01

Very happy with the care we are receiving for our puppy!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Desira Boes on 2013-08-01

Everyone was caring, they called right away to tell me how our kitten was doing .

NPS:

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★★★★★ by Sylvia Nelson on 2013-07-31

I have complete trust in Dr. Allison and her staff. Molly, my Welsch Corgie likes the office and her visits.

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★★★★★ by Diane Lang on 2013-07-30

Alison, thank you for the compassionate and supportive care of our LuLu. We always know she's in excellent hands when cared for by you. A woman was out in the parking lot buying something next door and she stopped me and asked me how I felt about the care we receive in your clinic. Her current vet is on the far west side and she was curious about Sullivan Family Pet Hospital. Of course I could do nothing less than sing your praises. Finding a tumor on LuLu was stressful, and one of the few health concerns we have had with her. Thank you for getting back to us quickly with good news.

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★★★★★ by Trudy Freerksen on 2013-07-28

Dr. Allison Sullivan is the best. We have been taking our pets to her for over 17 years. She is always honest with us. I trust her completely with all of our fur kids.

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★★★★★ by Beth Vanzee on 2013-07-28

I love the staff at this clinic! They're all great, caring professionals. I'm so glad I found them for my four crazy dogs...

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Gabriel Yeakel on 2013-07-28

When we got Molly from the ARL we saw a different vet. I was not happy with the level of care that we received. I called Sullivan Pet Hospital to make another appointment to get Molly looked at. From the phone call until the appointment it was a completely different (wonderful) experience. Dr. Sullivan pointed out some things that the previous vet did not catch and did a great job being thorough. We have been in there several times over the past couple of months and have been very impressed every time we go. I would highly recommend Sullivan Family Pet Hospital!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Valerie Smith on 2013-07-27

Dr. Sullivan is one of the most caring vets that we have ever had. She genuinely cares for each patient. She takes the time to call you at home to check how your pet is doing. She goes over every option that is available for the care of your pet. She treats both the owners and the pets with respect.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jen Nemmers on 2013-07-26

Dr. Chamberlain is the best! She is very friendly and knowledgeable and helps put my pet at ease.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Robin Stewart on 2013-07-26

Dr Allison Sullivan and her staff have cared for my family's dogs for over 20 years. The passion and dedication Dr Sullivan and her staff have is apparent. I wouldn't

think of having any other vet care for my dogs. Dr Sullivan and her staff are AWESOME!! Robin S

NPS: N/A

★★★★★ by Eric Hollinger on 2013-07-26

As always Dr. Sands and her staff were wonderful with Lincoln. :-) Lincoln sees the Sullivan Family Pet Hospital as an extension of his family, he is always happy to visit his other relatives. Thank you for all care and hard work you put into keeping our pets happy and healthy. Liz & Eric

NPS:

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★★★★★ by Paul Pickart on 2013-07-26

I would not take my dogs anywhere else. The best of care and great people.

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★★★★★ by Shaun Van Meeteren on 2013-07-26

We love everything about Sullivan Family Pet Hospital!! The doctors, techs and front staff are all knowledgeable and friendly! They love our dog Jackson just as much as their own!!

NPS: N/A

★★★★★ by Karen Thelin on 2013-07-25

When asked about our experience with the professional staff at Sullivan's, we are able to share all of the stories of the wonderful care and concern shown to our sweet pet and to my husband and myself, by all of the staff. What a joy!

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